

**Written statement of a non-key officer decision**  
**Director of adults and communities**

<b>Title</b>	<b>Consultant led review of opportunities for technology enabled living and Hillside</b>
Decision maker	Director of adults and communities
Date of decision	22 January 2021
Report exemption class	Open
Purpose	<p>To approve funding to undertake a comprehensive</p> <ol style="list-style-type: none"> <li>1. review of the current technology in Hillside Care Centre and set-out the short, medium and long term technological opportunities. This will help to integrate focused improvements and appropriate enabling technology solutions into Hillside services. This, in turn, will facilitate better quality of care, support the health, wellbeing and independence needs of individuals, whilst driving efficiencies, effectiveness and improving outcomes</li> <li>2. options appraisal to understand the scope, delivery model, technical solution, cost and benefits for a new proactive and responsive technology enabled living (TEL) service to replace the current alarm receiving service (ARC) which comes to end of contract in March 2022.</li> </ol>
<b>Decision</b>	<ol style="list-style-type: none"> <li><b>(a) To approve revenue spend of up to £25,000.00 to undertake a comprehensive analysis, technical assessment detailing the current capacity, use, barriers and potential opportunities to transform Hillside into a digitally rich care home.</b></li> <li><b>(b) To approve revenue spend of upto £30,000.00 to set-out the scope, delivery model, solution platform options and costs for a new proactive and responsive technology enabled living service to replace the current alarm receiving service which comes to the end of contract in March 2022.</b></li> <li><b>(c) To delegate authority to the Assistant Director All Ages Commissioning for award and delivery of the contract.</b></li> </ol>

Reason for the decision	As set out in the report. Documents relating to this decision are available at <a href="http://councillors.herefordshire.gov.uk/mglIssueHistoryHome.aspx?IId=50035831">http://councillors.herefordshire.gov.uk/mglIssueHistoryHome.aspx?IId=50035831</a>
Consultation	
Options considered	<ol style="list-style-type: none"> <li>1) Do nothing. This is not recommended as the existing contract with the alarm receiving centre is due to expire in March 2022 and the switch from analogue to digital by 2025 will make a significant proportion of the current TEC products obsolete, reduces the opportunity to facilitate better care and support, increase independence and drive efficiencies through the innovative use of technology and intelligence integrated into services.</li> <li>2) Re-procure with no change to the current delivery model. This is not recommended as it does not align with the Herefordshire County Plan 2020-2024.</li> <li>3) In house telecare expertise undertake the work. This is not recommend due to limited availability, immersion in existing delivery model and to ensure requirements/opportunities are fully researched and scoped. The lack of access to wider expertise in developing the 'could be' vision and a proactive assistance model reduces the opportunity to understand the possibilities of enabling technology to support health, wellbeing and independence needs of individuals irrespective of the living setting.</li> </ol>
Declarations of interest	
Call-in expiry date (decisions are not subject to call-in where special urgency provisions apply)	28 January 2021

Officer: .....	Date 22 January 2021
Director of adults and communities (Stephen Vickers)	